

Your employees have spoken about their benefits.

What did they say?

In May 2023, we surveyed our participants to learn more about their needs and understanding of employee benefits. Nearly 60,000 participants responded, and what they told us can help you develop your open enrollment and benefit communication plans today and in the future. Check out some of our findings below.



82%

of respondents said they are “very involved” in making benefits decisions.



9.11

The mean score given by respondents when asked on a scale of 0 to 10 how important health benefits are to them when considering a job.

90%

of respondents say they feel their employer gives them the resources they need.

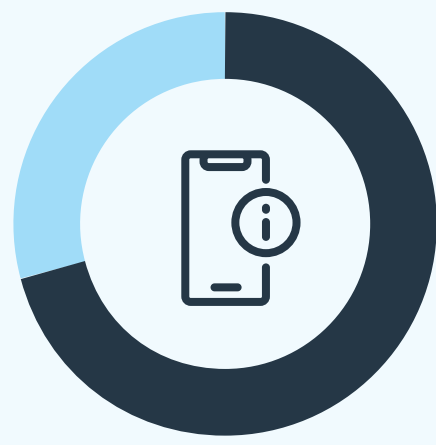


34%

responded with a 7 or less when asked on a scale of 0 to 10 how confident they are in their understanding of benefits offered

71%

said they prefer monthly and quarterly messaging to help them understand their benefits.



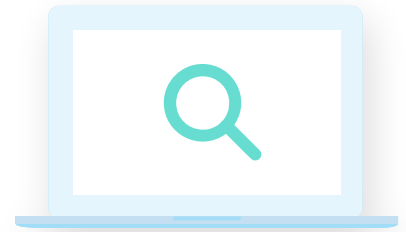
Top 3 preferred methods to receive education



Emails



Handouts



Google Search

Preferred ways to get answers to questions



Search & read an article



Email



Phone calls

Top benefits employees want to learn more about



Health savings accounts (HSAs)



Lifestyle spending accounts (LSAs)



Pet insurance

About the survey

59,511 participants in a WEX health savings account (HSA), flexible spending account (FSA), and/or health reimbursement arrangement (HRA) responded to the survey, which was emailed to participants Monday, May 8, 2023 and Tuesday, May 9, 2023. The deadline to respond to the survey was Wednesday, May 31, 2023.